Collider-Accelerator Department

FY 2003 Self-Assessment Program

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Collider-Accelerator (C-A) Department Mission

In support of Brookhaven National Laboratory's broad mission of providing excellent science and advanced technology in a safe, environmentally responsible manner the Collider Accelerator Department is committed to the following:

- * Excellence in environmental responsibility and safety in all C-A Department operations.
- ❖ Develop, improve, and operate the suite of proton/heavy ion accelerators used to carry out the program of accelerator-based experiments at BNL.
- Support the experimental program including design, construction, and operation of the beam transports to the experiments and partial support of detector and research needs of the experiments.
- Design and construct new accelerator facilities in support of the BNL and National Missions.

Self-Assessment Program

The objective of the C-A self-assessment program is to provide a systematic approach to performance management. That is, to provide C-A management with information needed to ensure organizational performance objectives are being met and appropriate improvement actions are identified and implemented.

Supporting information for the objectives of Critical Outcome 1.0, Basic Science & Technology, are reported in the BNL Integrated Information Management System. This system provides the data required for the preparation of BNL Appendix B Self Evaluation Reports.

C-A Self-Assessment supporting information e.g. <u>Program and Facility</u>, <u>Organization</u>, <u>ESHQ Division</u>, <u>Assessment and Inspection Programs</u>, <u>C-A Environmental Management Program</u>, <u>Authorization Basis Documents</u>, <u>Operations and Procedures Manual</u>, <u>Conduct of Operations</u>
<u>Agreement</u>, <u>Training Programs and Associated Records and Tier 1 Safety Inspections</u> is maintained on the Collider-Accelerator web site

The C-A Department has adopted a self-assessment framework primarily based on the Malcolm Baldrige National Quality Award Criteria. Which are as follows

- Leadership Commitment and Involvement
- Human Resource Development and Management
- Customer Focus and Satisfaction (Customer Value)
- Process Management
- Business and Operational Results
- Compliance with Laws Regulations and Contractual Requirements

For each of the assessment criteria stated above, C-A has established objectives, strategies for meeting the stated objectives, performance measures, and indicators where appropriate. Refer to the Assessment, Objective, Approach and Results Matrix within this document.

In addition to those items outlined in the attached matrix, the implementation of the following, which are improvement items from the C-A FY 2002 Self-Assessment Report, shall be assessed.

1. Establish a database for assessments performed by external organizations on the C-A Department.

- 2. Continue to ensure environmental impacts of a fire within the C-A facility are submitted with ESH-related or infrastructure-related Activity Data Sheets; especially ADSs related to the fire-detection system. (ATS 1272.1.1)
- 3. Continue to work at defining and allocating resources to remove legacy materials. For example, arrange to dispose of the SREL magnet. (ATS 1272.1.2)
- 4. Evaluate Water Systems Group's process for the testing of devices within C-A Cooling Water Systems
- 5. Meet with the Environmental Restoration Division and review the EE/CA recommendations for the g-2 plume. Close out the Action Memorandum with the EPA by the targeted date. (ATS 1272.1.3)
- 6. Assess implementation of C-A OPM 2.28, C-A Procedure For Enhanced Work Planning, key criteria is worker's perspective of their involvement in work planning and control activities.
- 7. Perform implementation assessments of the following procedures.
 - OPM 13.4.1, Records Management
 - OPM 13.4.2, Records Index
 - OPM 13.6.1 Preparation & Issuance of Engineering Drawings /Specs, and
 - OPM 13.6.2 Configuration Management
- 8. Continue to employ the BNL Quality Program and Services Office to provide assistance in performing scheduled C-A assessments.

Institutional Improvement Recommendations

The following lab-wide issues were documented in the C-A Environmental Management Review Record of Decision. The C-A Family ATS will be used to document the status of each recommendation.

- 1. BNL to consider the addition of a second Fire Safety Engineer. (ATS 1272.1.4)
- 2. For greater efficiency, individual Department/Division 90-day storage areas should be combined into one 90-day storage are located in the Waste Management facility. (ATS 1272.1.4)
- 3. BNL should examine and reduce waste management costs in a manner that reflects the actual cost of efficient waste handling and disposal. (ATS 1272.1.4)
- 4. SBMS should be modified such that external construction projects impacting a Department/Division would require Department/Division active involvement in the design, planning and approval process. (ATS 1272.1.4)

ASSESSMENT CRITERIA 1: Leadership Commitment and Involvement			
OBJECTIVE:			
Excellence in environmental responsibility and safety in all Department opera	ations.		
APPROACH:			
ES&H			
a) Conduct an EMS management review in accordance with the "Envir	conmental Assessments" Subject Area to e	ensure the continuing suitability, a	dequacy and
effectiveness of the EMS.			
b) Successfully undergo the ISO 14001 surveillance audit.		T	
Measures	Indicators	Responsibility	Schedule/Due Date
Management Review Completed in accordance with the "Environmental		EMS Representative	Annual
Assessments" Subject Area. Management review completed and "Record			September 2003
of Decision" issued			
Results:			
Action Items:			
Maintain ISO 14001 Registration		Associate Chair for ESHQ	Annual
ISO 14001 kegistration ISO 14001 surveillance audit performed by third party, ISO 14001		Associate Chair for ESHQ	June 2003
registration maintained. (ES&H SAM)			June 2003
registration maintained. (Local SAN)			
Results:			
Action Items:			

OBJECTIVE:

- 1 Create a pool of talented, empowered, motivated, and goal oriented leaders/managers/workers to support and enhance the C-A competitive position within the DOE laboratory complex.
- 2 Provide a high quality work environment that enhances C-A's ability to retain and attract an excellent workforce.

APPROACH:

- 1 Planning for staff development is accomplished via the C-A long-range staffing plan.
- 2 Training is promoted via the C-A Training Plan as described in OPM 1.12, Conduct of Training Policy (Training Plan).
- 3 The overall training strategy is found in two documents:
 - a) Training Plan Agreement (http://www.rhichome.bnl.gov/AGS/Accel/SND/Training/trainplan.pdf)
 - b) Training Plan (http://www.rhichome.bnl.gov/AGS/Accel/SND/OPM/Ch01/01-12.PDF)
- 4. Environmental training, which is process specific, may be found at: <u>Process Specific Training</u> (http://www.rhichome.bnl.gov/AGS/Accel/SND/process_specific_ems_training.htm)
- 5. C-A promotes education of its staff through the laboratory reimbursement program for continued college-level education. In addition, C-A encourages and supports its staff to attend technical industrial courses as well as various accelerator and high energy and nuclear physics conferences.
- 6. Via C-A OPM 9.4.2, Self Evaluations, a self-critical attitude is fostered throughout the department from workers to senior management, this provides the basis for correcting weaknesses as well as promoting best practices. A self-assessment database for action required/completed is maintained by the C-A ES&H/Q Division.

7. Perform periodic assessments to determine adequacy and effectiveness of listed strategies to achieve objective.

Measures	Indicators	Responsibility	Schedule/Due Date
DOE FY03 Office of Science Performance Plan, Page 243		Associate Chair, Operations	September 2003
Increase the number and/or diversity of the applicants for summer			
internships by 10 percent			
Results:			
Action Items:			
DOE FY03 Office of Science Performance Plan, Page 171		Associate Chair, ESHQ	September 2003
The Office of Science will ensure the safety and health of the workforce			
and members of the public and protection of the environment in all SC			
program activities.			
Results:			
Action Items:			

Training and Qualification (T&Q) Performance	% of required training completed.	Training & Procedures	June 2003
Permanent Employees		Manager	September 2003
1. % of C-A staff linked to job specific training assessments.			
2. % of T&Q requirements completed by C-A staff			
Transient Staff			
1. % of staff linked to job specific training assessments.			
2. % of T&Q requirements completed by staff			
Results:			
Action Items:			

ASSESSMENT CRITERIA 3: Customer Focus and Satisfaction (Customer Value)

OBJECTIVE: Operate the C-A facility in a manner that is responsive to C-A internal and external customer expectations.

APPROACH:

- 1. Understanding of customer and market needs is accomplished via discussions, formal proposals and formal agreements between experimenters (users) and C-A staff.
- 2. Stakeholders inquiries related to the operation of the C-A are recorded in the BNL Correspondence and Commitment Tracking System maintained by the Collider-Accelerator Department
- 3. Support BNL's initiative regarding the BNL Communication and Trust critical outcome.
- 4. Customer and stakeholder expectations are identified in Memoranda of Agreement/Understanding between C-A Operations and the facility users. Integrating user and performance expectations into the C-A management systems is accomplished by setting operational goals, which are documented in OPM 2.1, C-A Operations Organization & Administration.
- 5. The AGS/RHIC Users Committee is a committee that represents the user community in various matters, such as programmatic satisfaction and dissatisfaction, quality of life matters, etc. They communicate both verbally and in writing to the directorate as well as line managers.
- 6. During operations, the weekly Time Meetings allow experimenters to discuss status, identify scheduling priorities, identify user requirements for the up coming week, voice complaints and at the same time, provide easy immediate access to all the C-A resources and staff.
- 7. Perform periodic assessments to determine adequacy and effectiveness of listed strategies to achieve objective.

Measures	Indicators	Responsibility	Schedule/Due Date
Correspondence and Commitment Tracking System being implemented per the BNL SBMS Subject Area.		Office of the Department Chairman.	September 2003
Results:			

Action Items:

ASSESSMENT	CRITERIA 4:	Process Management
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OBJECTIVE:

Establish, maintain and improve C-A processes/procedures for implementing Laboratory and organizational expectations.

APPROACH:

- Implement the requirements of BNL SBMS Subject Area Work Planning and Control for Experiments and Operation. C-A OPM 9.2.1, Procedure For Reviewing Environmental, Health and Safety Aspects Of An Experiment ensures C-A complies with BNL requirements for the planning and control of experiments, C-A OPM 2.28, C-A Procedure For Enhanced Work Planning (which includes Stop Work policy) ensures C-A complies with BNL requirements for work planning and control systems as defined in BNL SBMS Subject Area Work Planning and Control for Experiments and Operations Assessment of the implementation of the C-A work planning process is performed as part of the C-A Tier I Inspections. All EWP systems within C-A shall be reviewed at a frequency specified by the C-A Work Control Manager.
- Implementation of the BNL ES&H programs, including the EMS, and Conduct of Operations is verified via scheduled inspections, audits and C-A management, independent and self-assessments. These programs are documented in OPM Chapter 9 procedures (e.g. Tier I and Self-Evaluations), C-A OPM 13.10.1, Independent Assessments and applicable subject areas. Reports are documented and include a description of the findings, corrective action(s), and identification of responsible individual(s).
- Periodically assess C-A performance for implementation of Laboratory SBMS and internal process. The scope and frequency of assessment areas is based on
 - Importance, status, risk, and complexity of the activity, item or process;
 - Problems encountered with the activity, or item;
 - Scheduling of specific activities;
 - Availability of qualified personnel;
 - A review of findings reported in previous assessments.

This objective supports those assessments performed in compliance objective.

Measures Perform assessment on the C-A implementation of the BNL Management System- Acquisition Management Contract Administration Procurement Quality (PQ)	Indicators	Responsibility Q Group	Schedule/Due Date Annual 2 nd quarter
Results: Action Items:			
Perform assessment on the C-A implementation of the BNL Management		Q Group	Annual
System -Environmental Management Regulatory Compliance			3 rd quarter
EMS AssessmentsManagement Review			
Assessment to be performed in accordance with the "Environmental Assessment" Subject Area and C-A OPM 13.10.1, Independent Assessment.			

Results:		
Action Items:		
Perform assessment on the C-A implementation of the BNL Management System -Facility Operations Building and Facility Management	Q Group	4 th quarter
Results:		
Action Items:		
Perform assessment on the C-A implementation of the BNL Management System -Life Cycle Asset Management Davis-Bacon Act Self-Assessment Site and Facility Planning, /Development/Management Maintenance Management	Q Group	4 th quarter
Results:	,	
Action Items:		
Perform assessment on the C-A implementation of the BNL Management System -Safeguards and Security Management System Core Activities and Requirements including the following areas, as applicable: Site Security Alerts Property Protection Operations Security Visits and Assignments of Foreign Nationals Material Control and Accountability Foreign Travel Limited Areas Property Protection Areas Classified Computer Security	Q Group	4 th quarter
Results:		
Action Items:		

Perform assessment on the C-A implementation of the BNL Management	Q Group	4 th quarter
System -Worker Safety and Health		
• Department ESH Inspections (Tier 1s)		
OSHA Roll-Up		
Occupational Injury Management		
Lockout/Tagout		
Results:		
Action Items:		

ASSESSMENT CRITERIA 5: Business and Operational Results

OBJECTIVE:

- 1 Design and construct new accelerator facilities in support of the BNL and national missions.
- 2 Operational
 - a) Operate and improve the suite of proton/heavy ion accelerators and beam transports used to carry out the program of accelerator-based experiments at BNL thus supporting the research mission of the laboratory's user population.
 - b) Support the experimental program including design, construction, and operation of the beam transports to the experiments plus partial support of detector and research needs of the experiments

APPROACH:

- Report construction and operational progress/status to senior management at a frequency established by department/project management.
- 2 Operational:
 - a) The C-A mission is defined in Field Work Proposals (FWP), Conceptual Design Reports and Project Management Plans.
 - b) Changes and upgrades to the accelerators are described in the Accelerator Improvement Projects.

Measures Critical Outcome 1.0 Basic Science & Technology:	Indicators	Responsibility Associate Chair, Accelerators	Schedule/Due Date September 2003
Objective 1.3 Success in Constructing and Operating Research Facilities 1. C-A Operations per FY03 Schedule and the accelerator performance meets the operational goals as specified in the FY 2003 Field Work Proposal.			
Results:			
Action Items:			
DOE FY03 Office of Science Performance Plan, Page 171 The SC scientific user facilities will be operated and maintained so that unscheduled operational downtime will be kept to less than 10%, on average, of total scheduled operating time. SC's operation of major scientific facilities has ensured that a growing number of U.S. scientists have reliable access to those important facilities.		Associate Chair, Accelerators	September 2003
Results: Action Items:			
DOE FY03 Office of Science Performance Plan, Page 187 Collect first data with polarized protons with the Solenoid Tracker RHIC (STAR), Pioneering High Energy Nuclear Interacting Experiment (PHENIX), and pp2pp detectors.		Associate Chair, ES&F	September 2003

Results:		
Action Items:		
DOE FY03 Office of Science Performance Plan, Page 189 Initiate first round of experiments with collisions with other ions to compare to results of gold-gold collisions.	Associate Chair, Accelerators	September 2003
Results:		
Action Items:		
DOE FY03 Office of Science Performance Plan, Page 189 Upgrade the RHIC cryogenics system by replacing turbine oil skids and removing the seal gas compressor, eliminating a single point failure.	Associate Chair, Operations	September 2003
Results:		
Action Items:		
DOE FY03 Office of Science Performance Plan, Page 193 Meet the cost and schedule milestones for construction of facilities and Major Items of Equipment within 10 percent of baseline estimates. Complete the Solenoidal Tracker at RHIC (STAR) Electro-Magnetic Calorimeter (EMCAL).	Associate Chair, Accelerators	September 2003
Results:		
Action Items:		
DOE FY03 Office of Science Performance Plan, Page194 NASA facility to be completed in FY 2003. This facility shall use heavy- ion beams from the Booster Synchrotron at RHIC/BNL for studying radiation effects in conjunction with possible future travel to Mars.	Associate Chair, Operations	September 2003
Results:		
Action Items:		
DOE FY03 Office of Science Performance Plan, Page 217 Continue construction of the SNS, meeting the cost and timetables within 10 percent of the baselines given in the construction project data sheet, Project Number 99-E-334. At the end of FY 2003, construction of the SNS will be 61 percent complete.	Senior Team Leader, SNS	September 2003

Results:		
Action Items:		
DOE FY03 Office of Science Performance Plan, Page 235	Associate Chair, Accelerators	September 2003
Keep deviations in weeks of operation for each major facility within 10		
percent of the approved plan.		
Results:		
Action Items:		

ASSESSMENT CRITERIA 6: Compliance with Laws Regulations and Contra	actual Requirements		
OBJECTIVE:			
Maintain compliance with applicable BNL regulations and contractual expect	tations.		
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APPROACH 1 Compliance requirements are communicated to C-A staff through partici	notion on Laboratory committees. Laborat	ory Work Groups and through th	a SDMS Saniar C A
Electrical Engineers and senior C-A staff participate on the Laboratory E			
Protection Working Group, Environmental Management System Implem			
2 In accordance with the BNL EMS, a regulatory compliance assessment,			
a) Ensuring compliance to applicable requirements is addressed via sch			
programs are documented in the C-A OPM, and applicable subject a			
identification of responsible individual(s). A general index of C-A I			
3 Perform periodic assessments to determine adequacy and effectiveness o		2	1
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Measures	Indicators	Responsibility	Schedule/Due Date
C-A Environmental Compliance Representative (ECR) performs annual		C-A Environmental	Annual
reviews of C-A's compliance with regulatory requirements; including		Compliance Representative	May 2003
• Air emissions (radioactive and non-radioactive; i.e. Clean Air		(ECR)	
Act and NESHAPs). Include at least one sample of target cave			
air (during operations with beam) in each cave, which sees			
beam during the calendar year. This includes reporting of air			
sampling results to EPA Region II.			
PCB Management			
Results:			
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Action Items:			
Ensure that groundwater samples are collected and analyzed, documented		C-A Environmental	Quarterly
and results are reported in a timely fashion back to C-A, results are		Compliance Representative	
reviewed to ensure that they meet expected trends			
Results:			
A C To			
Action Items:			
Prepare and submit an updated listing of Satellite Accumulation Areas and		Environmental Coordinator	Annual
communicate to Waste Management Division.			September 2003
Inspect and maintain any necessary records of Satellite Accumulation			1
Areas			

Results:		
Action Items:		
Develop an annual waste forecast and track waste generation on a quarterly basis. The C-A Environmental Coordinator shall review wastes and disposal pathways during the Work Planning Process. The Department shall bring forward to upper management the lab-wide issue of examining and reducing waste management costs in a manner that reflects the actual cost of efficient waste handling and disposal	Environmental Coordinator	Annual July 2003
Results:		
Action Items:		
Review all emission points for compliance, documentation, and forward any updates to the ESD Subject Matter Expert	C-A Environmental Compliance Representative	Annual March 2003
Results:		
Action Items:		
Audit to verify that applicable procedures are being followed.	QA Group	
Results:		
Action Items:		
Ensure that operational procedures are in place to respond to spill and that the procedures are in accordance to applicable subject areas	ESHQ Division Head	Annual September 2003
Results:		
Action Items:		
Set a goal of zero reportable spills and shall track performance and report performance via the EMS management review	ESHQ Division Head	Annual September 2003
Results:	1	
Action Items:		

Prepare and submit quarterly reports that track non-routine waste amounts and costs for disposal	Environmental Coordinator	Quarterly
Results:		
Action Items:		
Maintain records and report on non-routine waste generated and cost of disposal	Environmental Coordinator	Quarterly
Results:		
Action Items:		
Review all experiments, accelerator modifications, and work planning for compliance to SPDES permit requirements Generate and maintain approvals for release of liquid effluents not specifically authorized by the Liquid Effluent SA	C-A Environmental Compliance Representative	Annual
Results:		
Action Items:		
Complete actions to achieve Article 12 conformance	C-A Environmental Compliance Representative	Annual June 2003
Results:		
Action Items:		
Prepare a Water Systems Monitoring Plan for C-A Water Systems	C-A Environmental Compliance Representative	December 2002
Results:		
Action Items:		
Develop procedures for compliance to the SA inspections and implement them with the appropriate line organization supervisors.	Environmental Coordinator and C-A Environmental Compliance Representative	Annual October 2002
Results:		
Action Items:		

Ensure that all identified tanks are registered and appropriately labeled and	C-A Environmental	Annual
maintain an up to date listing of C-A registered tanks	Compliance Representative	April 2003
Results:		
Action Items:		
Facilitate and participate in applicable assessments and complete	QA Office and C-A	Annual
Compliance Assessment Cards in accordance with the Environmental	Environmental Compliance	June 2003
Assessments SA	Representative	
Results:		
Action Items:		
Facilitate and participate in Spill Response assessment and complete	QA Office and C-A	Annual
Compliance Assessment Cards in accordance with the Environmental	Environmental Compliance	March 2003
Assessments SA	Representative	
Results:		
Action Items:		
Maintain records and report progress against waste goals and, where	Environmental Coordinator	Quarterly
appropriate, suggest P2 opportunities		•
Results:	<u> </u>	
Action Items:		
Soil caps maintained and inspected as required.	ES&F Division	Annual
Results:		
Action Items:		
Work with ERD to review and determine best method to deal with g-2	ESHQ Division Head	March 2003
tritiated plume (EE/CA).		
Results:		
Action Items:		

Evaluate the potential for soil activation and rainwater infiltration to cause groundwater contamination greater than 5% of DWS at the Linac Beam Stops (4), Blip-Y, and AGS H-Areas. Develop plan for engineering controls, as needed. Results:		ESHQ Division Head	July 2003
Action Items:			
Radiological Control Excellence: C-A Collective Dose Goal for FY 03 is 17.5 person-rem This was the recommended dose goal as stated in memorandum "Proposed C-A FY 2003 Collective Dose Goal", dated 10/24/2002.		Associate Chair for ESHQ	Quarterly (Performance Indicator)
Results:			
Action Items:			
Periodically measure all radionuclides that could contribute at least 10% of the potential effective dose equivalent for the effluent source.		Radiation Control	Annual
Results:	,		
Action Items:			
Measure 3.2.2.3 - OSHA Reportable Injury Management Lost Workday Case Rate(LWCR) CY 03 Goal = <.6		Associate Chair for ESHQ	Quarterly (Performance Indicator)
Results:			
Action Items:			
Measure 3.2.2.1 Pollution Prevention Verify that C-A is actively involved in the BNL Pollution Prevention Program . i.e. by submitting at least two pollution prevention project proposals to the P2 Council and/or two success stories and/or lesson learned stories, include the construction of the BAF in accordance with Article 12 requirements		Associate Chair for ESHQ and C-A Environmental Compliance Representative	Annual May 2002
Results: Action Items:			

Perform tank inspections in accordance with applicable procedures and maintain documentation of inspections	Cryogenics System Supervisor	January 2003
Results:		
Action Items:		
Track the number of unusual or off normal events associated with groundwater impacts in current operations	ESHQ Division Head	Quarterly
Results:		
Action Items:		
Pursue High Return on Investment (ROI) P2 funding from DOE for	ESHQ Division Head/ C-A	Not funded
installation of additional ozone water treatment system for RHIC STAR cooling tower	Environmental Compliance Representative	
Results:	Tepresonau.	
Action Items:		
Proceed with connection of RHIC tower blow-down to storm water system and control blow-down to minimize local erosion	Water System Group Leader	In Progress
Results:		
Action Items:		
Perform planned upgrades to C-A water systems in accordance with ADS # 0007 and track progress	Water System Group Leader	In Progress
Results:		
Action Items:		
Audit systems, whose failure could create a significant environmental	QA Office	Annual
impact, to ensure that maintenance is adequate and performed to		April 2003
appropriate schedules. Audits shall include, but not be limited to fire		
protection system maintenance, activated water system monitoring equipment/alarms		
Results:		
A stice House		
Action Items:		